

Owners Manual

How to maintain and operate
your EcoWater automatic
demand water softener



ESM15+
ESM11+
ESM9+





Thank you for choosing a water softener from EcoWater. With over 80 years' experience we have manufactured your new water softener from quality corrosion resistant materials to give you many years of trouble-free softened water. This manual will guide you through the steps of how to install your unit and how to get the best out of it. Please read it carefully.



Due to continued product enhancement, EcoWater Systems Limited reserve the right to alter the technical specification of their products at any time.

Unpacking your water softener

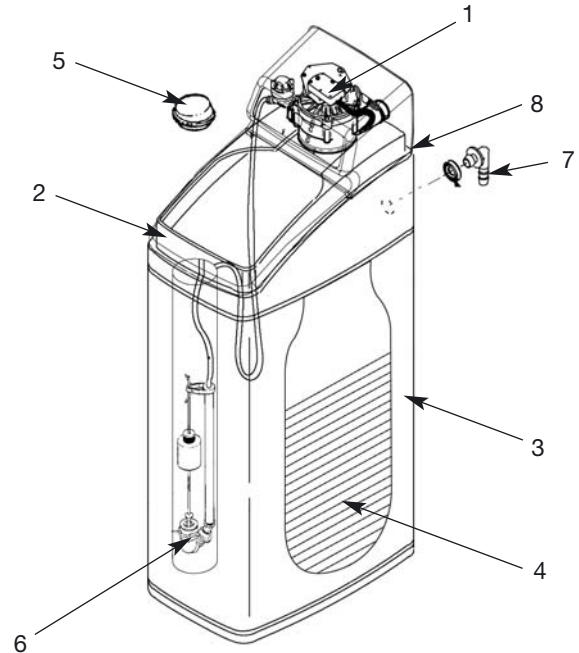
- 1 Valve Cover and Electronic Faceplate
- 2 Salt Lid
- 3 Salt Cabinet
- 4 Resin Cylinder
- 5 Brine Well Cover
- 6 Brine Valve
- 7 Overflow Connection rear of Brinetank
- 8 Drain Connection on Control Valve

Notes

- 1 Serial Number and Date Code are inside the valve cover.
- 2 Remove all packaging parts from inside the unit.
- 3 If you need to remove the valve cover for ease of installation follow the instructions carefully.

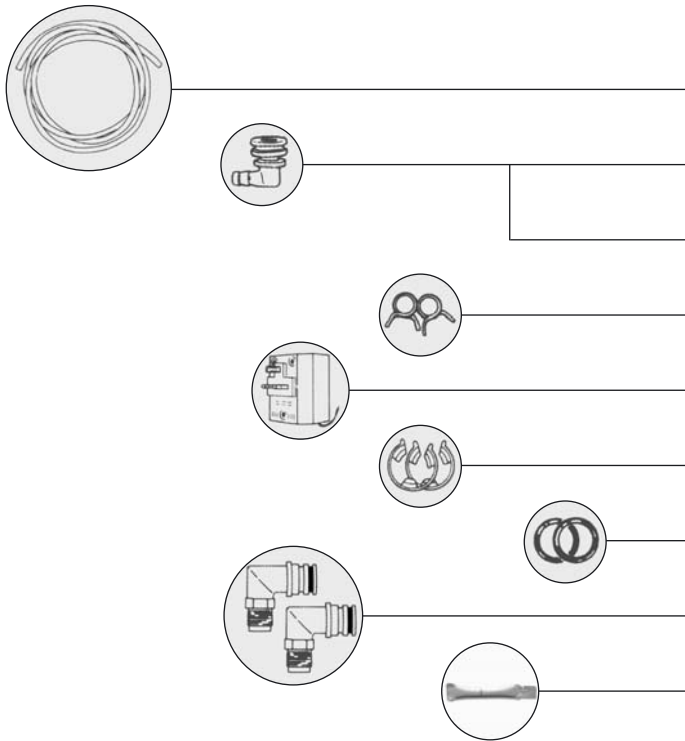
To remove valve cover pull towards you slowly, taking care not to pull off the wire connections.

Please note that the valve cover is connected to the valve motor, so cannot be removed fully.



Please Remember – Only use tablet or pellet salt in your softener!

Unpacking your water softener (cont)



Description	Quantity	Part Number
Drain/Overflow Tubing	1	7208718
Overflow Elbow	1	1103200
Overflow Grommet	1	9003500
Hose Clips	2	900431
Transformer	1	98124612
Adapter Clips	2	1205500
Adapter 'O'Rings (spare)	2	7170288
Adapter Elbows (3/4") with 'O' Rings (fitted)	2	7255583
Silicone Grease	1	n/a

Important: Installation and Safety Information

Follow the installation instructions carefully. Failure to install the EcoWater softener properly may void the warranty.

Use care when handling the EcoWater softener. Do not turn upside down, drop, or set on sharp protrusions.

Before you begin installation, read this entire manual. Then obtain all the materials and tools you will need to make the installation.

Check local plumbing and electrical regulations and byelaws.

The installation must conform to them.

Do not locate the EcoWater softener where freezing temperatures occur. Do not attempt to treat water over 49°C. **Freezing or hot water damage will void your warranty.**

Avoid installing in direct sunlight. Excessive sun heat may cause distortion or other damage to non-metallic parts.

Maximum allowable inlet water pressure is 4.76 bar.

If the daytime pressure exceeds 4.76 bar, a pressure reducing valve is recommended [adding a pressure reducing valve may reduce the flow].

The EcoWater softener works on **24 volt 50 Hz electrical power only**. Be sure to use the supplied transformer and plug it into a normal 240V, 50Hz household outlet that is in a **dry location only**, grounded and properly protected by an over current device such as a circuit breaker or fuse.

This softener is not intended to be used for treating water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

LEAD PIPEWORK

Where lead pipework exists downstream of the proposed location of the water softener, we advise you ask the local water authority for advice on the replacement of lead pipework. Grants may be available. Homes built since 1976 will not have lead pipework.

Please Remember – Only use tablet or pellet salt in your softener!

Important: Installation and Safety Information

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by EcoWater Systems could void the user's authority to operate the equipment.

European Directive 2002/96/EC requires all electrical and electronic equipment to be disposed of according to Waste Electrical and Electronic Equipment (**WEEE RM05711**) requirements.



Installation of your water softener

PLANNING AND SITING THE INSTALLATION

The installation of a water softener is relatively easy, but we recommend that this work is undertaken by an authorised EcoWater agent. Where possible the water softener should be sited close to the rising main, allowing for any required hard water draw off points, i.e. drinking tap and outside tap. Keep the drain run as short as possible and allow for ease of service and salt access. If installed next to a boiler or hot water cylinder you may have to protect against condensation. When siting the softener please consider space for accessing the unit for servicing etc. Sufficient space should be left behind the unit to allow easy access for repairs and cleaning.

FLOW RATES

The water flow must be at least 1 litre per minute for the water softener to work as originally designed.

FREEZING

The installation of all water fittings should be in accordance with regional WRC regulations. The water softener, and all associated pipework must be protected against freezing. Take special care where the drain runs outside. Freezing will prevent recharge and cause overflowing.

WARNING: FAILURE TO MEET THE FOLLOWING REQUIREMENTS CAN CAUSE DAMAGE TO THE WATER SOFTENER, OR RESTRICT ITS OPERATION.

Please Remember – Only use tablet or pellet salt in your softener!

ELECTRICAL REQUIREMENTS

The water softener requires a 240 volt 50 Hz electrical supply taken off a power supply, not a lighting circuit. Power is supplied via a 24 volt 50 Hz transformer.

HARDWATER TAP

New WRC regulations currently state that a hard water tap is always recommended. However, where the water hardness is below 400ppm calcium carbonate there is NO mandatory requirement for a separate hard water drinking tap because softened water complies with the drinking water regulations.

Where the water hardness exceeds 400ppm calcium carbonate, the sodium level will be above the 200ppm maximum set by the drinking water regulations so a separate hard water drinking tap becomes mandatory.

It is also recommended that the garden tap is left with hard water supply. Always check current regulations and seek advice from your authorised EcoWater agent.

PRESSURE

Low or high pressure could lead to damage or non-operation of the water softener. If the daytime pressure exceeds 4.76 BAR (70 psi) a pressure-reducing valve should be fitted. If daytime pressure is less than 1.7 BAR (25 psi) a pressure pump is required. Talk to an EcoWater agent.

Note: Night-time pressure will be much higher than daytime.

Installation of your water softener (cont)

SPECIFICATION REQUIREMENTS

Maximum Water Temperature 49 °C (120 °F)

Maximum Daytime working pressure 4.76 BAR (70 psi)

Minimum working pressure 1.7 BAR (25 psi)

Minimum system flow 0.06m³/hr

Maximum system flow 3.18m³/hr

If a pressure-reducing valve is required this may be ordered from EcoWater:

Quote **Part No.800220** for 1/2" or 15mm pipework

Quote **Part No.800223** for 3/4" or 22mm pipework

UNVENTED OR DIRECT SYSTEMS

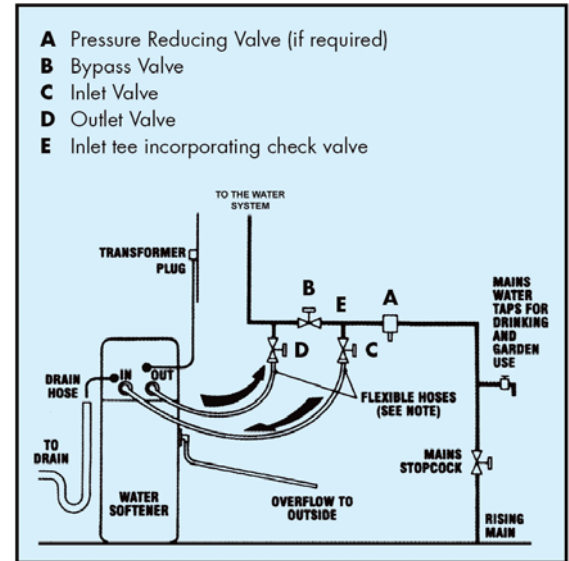
Connection to the water softener should be made with 22mm or 28mm copper pipe and not with flexible hoses supplied, to ensure that a satisfactory flow rate is maintained.

You will also require a suitably sized bypass set and check valve. Full flow valves are recommended. Large bore flexible hoses are available from EcoWater.

DRAIN HOSE

We recommend that the maximum length of drain hose is 1 metre before entering an air gap.

The maximum drain height above the softener should be no more than 1 metre.



Step-by-step guide to plumbing the softener

PLUMBING

Turn off the water supply at the incoming main and begin plumbing as per the installation instructions on pages 6 and 7.

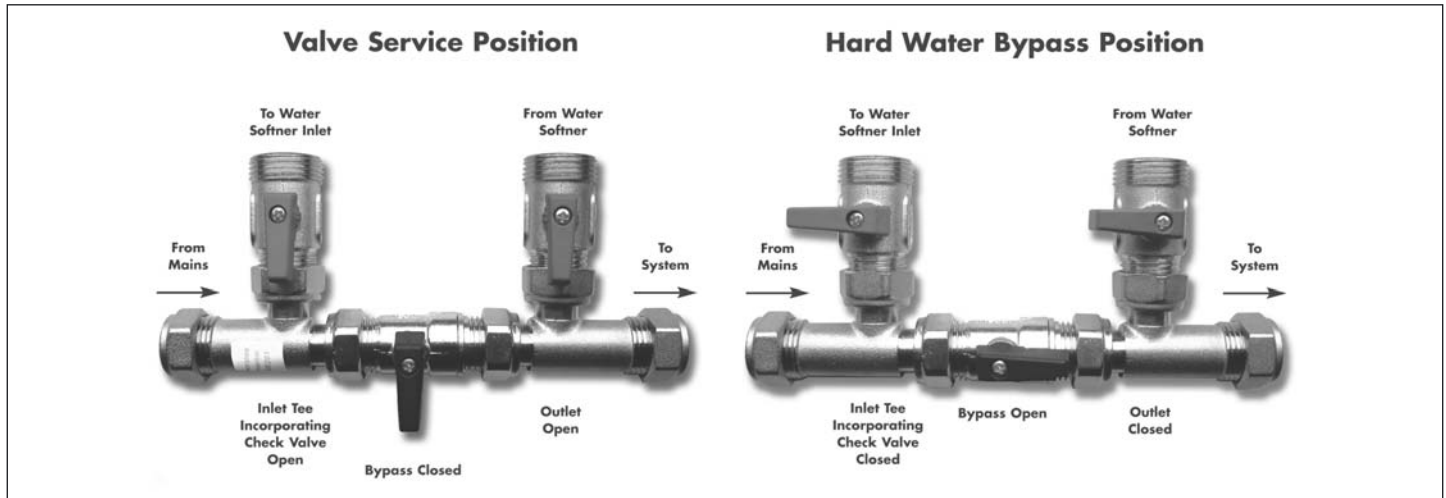
FIT THE BYPASS KIT (IF INCLUDED)

Cut off the rising main and install the inlet tee with check valve. Next, plumb the bypass, inlet and outlet valves so that the water supply can be turned back on. Use the red valve for the inlet, the blue valve for the

outlet and the black valve as the bypass. Before turning the water back on, make sure the bypass is open and the inlet and outlet valves are closed. This will allow water to pass directly to the household system without it diverting to the water softener.

[The use of the plastic plumbing fittings with copper pipe may affect the electrical earthing or bonding of the copper pipe. If in doubt, we advise that you contact a qualified electrician for advice].

To bypass softener, ensure bypass is open (horizontal) as per right hand diagram below.



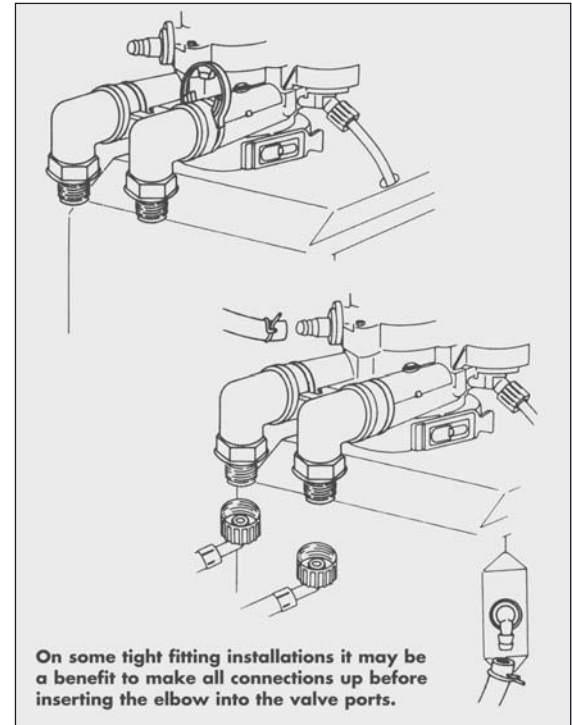
Step-by-step guide to plumbing the softener (cont)

SECURE THE ADAPTOR ELBOW

Ensure o-rings are lubricated and in place before snapping the two large hold clips into place, from the top down (see top illustration opposite). Be sure they snap firmly into place so that the adaptors will not pull out. Pull on the adaptors to assure a tight fit has been achieved.

INLET AND OUTLET CONNECTIONS: (For unvented or direct systems refer to page 7). Use the connecting hoses provided with the elbow unions to make the inlet and outlet connections. For ease of connection the straight ends may be connected to isolating valves or elbow unions. Fit the filter discs into the straight union end of the inlet/outlet hoses.

DRAIN OUTLET/OVERFLOW CONNECTION: Insert the rubber grommet into the overflow socket situated 2/3 of the way up the rear of the water softener cabinet. Only insert the overflow adaptor using the silicone grease provided once the grommet is secure. Cut two lengths of hose as required to make the drain and overflow connections. Fit one length of hose onto the overflow adaptor and one length onto the drain line adaptor. Turn the drain line adaptor so that a straight connection can be made. The drain hose and overflow hose must be secured with the supplied metal clamps (see bottom illustration opposite). Pass the overflow hose through a hole in an outside wall so that its end can be seen. The drain hose may be connected directly into an open drain, and air gap of 20mm must always be maintained. The drain and overflow must not be kinked.



Step-by-step guide to plumbing the softener (cont)

CONNECT TRANSFORMER

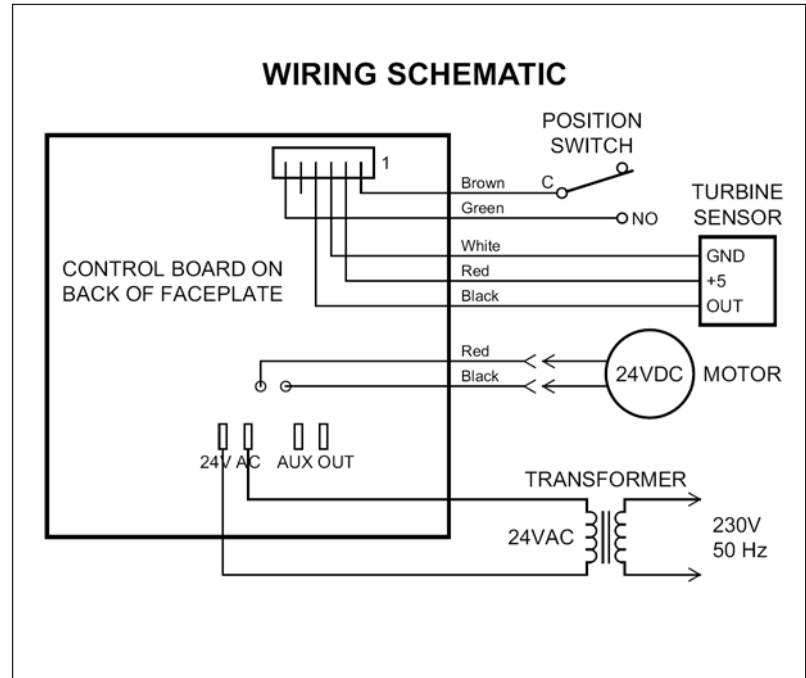
1. Connect the power cable leads to the two terminals on the transformer.

NOTE: Check to be sure all lead wire connections are secure on the back of the faceplate.

CAUTION: Be sure all wiring is away from the valve gear and motor area, which rotates during recharges.

2. Plug the transformer into a house electrical outlet.

THE UNIT WORKS ON 24V ONLY. DO NOT CONNECT WITHOUT THE TRANSFORMER.



General information

This handbook describes the basic settings for the end user and includes only the things end users should ever need to change.

Please note at each press of the button the softener will beep, this is normal.

Please note that the salt indicates number of days remaining and days to recharge can vary depending upon your day to day usage.

If you make an error in your selection, just proceed through the menu options to the end where your required screens will be available again and you will have the option to reselect.


Setting up your softener

SET UP PROCEDURE



When the EcoWater ESM+ softener is plugged in for the first time, a beep will sound and the display briefly shows the EcoWater logo, followed by product information.

Next, six setup screens will prompt you to enter basic operating information. Follow these next 6 simple steps:




Language 1/6

English is the default language, please press the SELECT  button to confirm and move to the next screen.

System Units 2/6

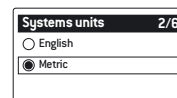
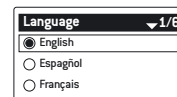
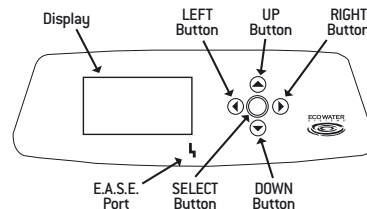
Select 'metric' by use of the arrow buttons then press the SELECT  button to confirm and then press SELECT  button again to move to the next screen.

Current time 3/6

Press the DOWN  or UP  buttons to set the current time. To rapidly advance, hold the button down continuously. The clock will be in 24-hour format. Press the SELECT  button to confirm and move to the next screen.

The softener will retain its settings in the event of a short power failure.

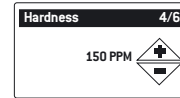
Please Remember – Only use tablet or pellet salt in your softener!



Setting up your softener (cont)

Setting Hardness 4/6

Press the UP (⊕) or DOWN (⊖) buttons to set the value of your water's hardness according to the results of your test below. Press the SELECT (⊙) button to confirm and move to the next screen.



Step by step guide to identifying your water hardness

Begin by testing your water hardness using the EcoWater test kit provided (instructions on label) with your softener, as follows:-

1. Remove the reagent from the vial.
2. Fill the vial up to the 10ml mark with a sample of hard water.
3. Add one drop of hardness reagent at a time, being sure to mix up the water after each drop. The water sample colour will change from red to blue. Count the number of drops added.
4. When the colour changes to blue, this provides your indication of your current water hardness. Now Use the following calculation:-

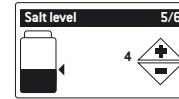
$$\text{ppm (mg/l)} = \text{number of drops} \times 20$$
 (Example: 16 drops \times 20 = 320 ppm)
5. Make a note of your current water hardness below.

My property's water hardness is _____

Setting up your softener (cont)

Checking Salt and Setting Salt Level 5/6

Now is the time to add salt if not added and check your softener's current salt level as follows:



Facing the softener, open the salt lid. To the left you will see black vertical tube with a grey lid and yellow sticker. On the side of this tube is a numbered decal – note the lowest visible number you can see above the salt.

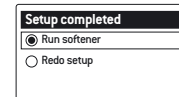
Press the UP (⊕) or DOWN (⊖) buttons to set the salt level. It should match the lowest visible number on the decal above the salt. Press the SELECT (⊙) button to confirm

Iron Level 6/6

Please leave the setting for the Iron Level at 0.0ppm unless advised differently by your authorised EcoWater agent. Press the SELECT (⊙) button to confirm and move to the next screen.

If, at this point, you want to go back and make changes, press the DOWN (⊖) button to scroll to “Redo setup”, then press the SELECT (⊙) button to confirm.

If, however, you are satisfied with your settings, highlight the “Run softener” option and press SELECT (⊙) button. The softener will now begin normal operation (i.e. you will now see a selection of rolling screens which is what you should expect to see in the future.)



Please Remember – Only use tablet or pellet salt in your softener!








Operating your softener

Adding Salt & Setting Salt Level

When salt is required the rolling screen will stop and an animated bell symbol will be displayed.



Open the salt lid, replenish with salt being careful not to exceed the highest visible number at the top of the yellow decal on the side of the black vertical tube and note the lowest visible number you can see. Close the salt lid.



Press SELECT  button. Press DOWN  to highlight “Salt settings” and then press “Select”. Highlight “Salt level” and press SELECT  button. Press DOWN  or UP  buttons to match the salt level on the yellow decal just noted. Press SELECT  button to confirm. Press LEFT  button twice to return to main menu (with rolling screens).

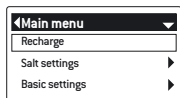
Operating your softener (cont)


RECHARGING THE SOFTENER

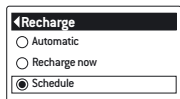
Your softener recharge will currently be set to automatic but if you are expecting an increase in household water usage or if an extra recharge is required for any particular reason (see trouble shooting guide for examples) this can be done as follows:



To set a recharge at the scheduled time

1. Press SELECT  button to enter the Main Menu.
2. Recharge is the first available option – press SELECT  button to select it.







3. Press DOWN  to highlight “schedule”.




4. Press SELECT  button to confirm.
5. Press LEFT  button twice to return to the rolling screen.

Please be aware hard water will be passed to service during **recharging, this is normal.**

To set a recharge immediately (Recharge now)

1. Press SELECT  button to enter the Main Menu.
2. Recharge is the first available option – press SELECT  button to select it.
3. Press DOWN  to highlight “recharge now”.
4. Press SELECT  button to confirm.


The softener will automatically commence recharging.

5. Once the full recharge process is completed, the Main Menu with reappear. Press LEFT  button twice to return to the rolling screen.

Please be aware hard water will be passed to service during **recharging, this is normal.**

Setting/changing recharge time

The softener’s default time for starting an automatic charge is 2:00am. This is a good time for most households because water is not being used. To change this time:

1. From any of the rolling status screens, Press the SELECT  button to enter the Main Menu.

Please Remember – Only use tablet or pellet salt in your softener!

Operating your softener (cont)

2. Press the DOWN (⊖) to scroll through the menu options until “Basic settings” is highlighted.
3. Press the SELECT (⊙) button to display the “Basic settings” menu.
4. Press the DOWN (⊖) button to scroll through the menu options until “Recharge time” is highlighted.
5. Press SELECT (⊙) button to display the “Recharge time” screen.
6. Press UP (⊕) or DOWN (⊖) buttons to change the recharge time in one hour increments. To rapidly advance, hold the button down continuously.
7. Press the SELECT (⊙) button to confirm.
8. This returns you to the “Basic Settings” menu and if no other adjustments are required, press LEFT (⊙) button twice to return to the rolling screen.

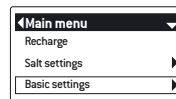
Please be aware hard water will be passed to service during recharging, this is normal.

The following settings should always read:

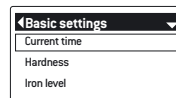
Time format – 24 hour
 Hardness units – PPM
 Weight units – kilograms

SETTING/CHANGING TIME

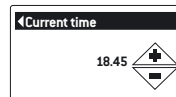
1. From any of the rolling status screens, press the SELECT (⊙) button to display the **Main menu**.
2. Press the DOWN (⊖) button to scroll through the menu options until **Basic settings** is highlighted.



3. Press the SELECT (⊙) button to display the Basic settings menu.





4. Make sure **Current time** is highlighted.
5. Press the SELECT (⊙) button to display the Current time screen.



6. Press the UP (⊕) or DOWN (⊖) buttons to change the time. Hold the button down to rapidly advance.

Please Remember – Only use tablet or pellet salt in your softener!

Operating your softener (cont)



7. Press the SELECT  button. The display will go back to the Basic settings menu.
8. Press the LEFT  button twice to return to the rolling status screens.

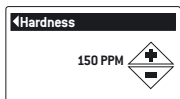
RESETTING THE HARDNESS





Note: Unless the water hardness has changed, do not change this setting.

When the softener's electronic control is first powered up, a "wizard" screen prompts you to enter your water's hardness (see page 14).

To change it:

- 1-3. Go to the Basic settings menu by following Steps 1-3 in "Setting Recharge Time" at left.
4. Press the DOWN  button to scroll through the menu options until **Hardness** is highlighted.
5. Press the SELECT  button to display the Hardness screen (see below).



6. Press the UP  or DOWN  buttons to set the value for your water's hardness. Hold the button down to rapidly advance.
NOTE: Do not increase the hardness setting to compensate for iron in your water. The electronic control compensates automatically after you set the iron level, below.
7. Press the SELECT  button. The display will go back to the Basic settings menu.
8. Press the LEFT  button twice to return to the rolling status screens.

Setting iron level

Always set to 0 unless advised differently by service agent

Please Remember – Only use tablet or pellet salt in your softener!



Operating your softener (cont)

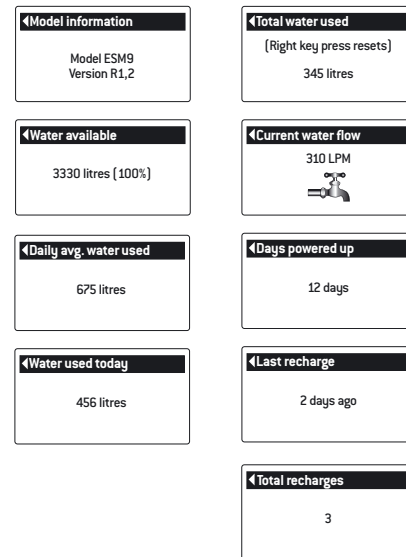
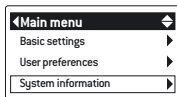
SYSTEM INFORMATION

Use these features to look up the following information about the softener and its operations:


- **Model information** (model number and software version)
- **Water available** (softened water ready for use)
- **Daily average water used**
- **Water used today**
- **Total water used** (explained in Step 6 opposite page)
- **Current water flow**
- **Day's powered up**
- **Last recharge**
- **Total recharges**

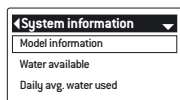
To display one of these screens:






1. From any of the rolling status screens, press the SELECT  button to display the **Main Menu**.
2. Press the DOWN  button to scroll through the menu options until **System Information** is highlighted (see right).



Operating your softener (cont)

3. Press the SELECT  button to display the **System Information** menu (see below).






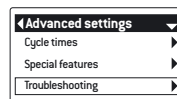
4. Press the DOWN  button to scroll through the menu options until the desired option is highlighted (see list on the previous page).
5. Press the SELECT  button to display the desired information screen (see diagrams on the previous page).
6. The “Total water used” screen shows the volume of water used since it was last reset (it works like the trip odometer in a car). To reset the value to 0, press the RIGHT  button while this screen is displayed.
7. When finished viewing an information screen, press the SELECT  button. The display will go back to the System information menu (see above). It will also exit automatically if no buttons are pressed for four minutes.
8. Press the LEFT  button twice to return to the rolling status screens.


SEND E.A.S.E. MESSAGE

After returning your completed registration card you will receive the contact telephone number of your E.A.S.E. Service Centre and your Customer Reference Number.


To send an E.A.S.E. message:

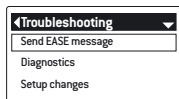
1. From any of the rolling status screens, press the SELECT  button to display the **Main menu**.
2. Press the DOWN  button to scroll through the menu options until **Advanced settings** is highlighted.
3. Press the SELECT  button to display the Advanced settings menu (see below).





4. Press the DOWN  button to scroll through the menu options until **Troubleshooting** is highlighted.

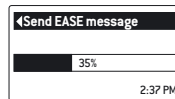
Operating your softener (cont)

5. Press the SELECT  button to display the Troubleshooting menu (see below).



6. Make sure **Send E.A.S.E.** message is highlighted.
7. Dial the E.A.S.E. telephone number.
8. When connected, the E.A.S.E. Service Centre will ask you to give your Customer Reference Number and brief description for the call.
9. After the tone, leave your details and then hold the phone's receiver an inch or two from the E.A.S.E. port on the softener's faceplate (see page 12). Maintain the receiver steadily in this position during the entire transmission.
10. With the phone ready, press the SELECT  button to display the Send E.A.S.E. message screen and begin transmission.
11. A bar is displayed showing the transmission's progress (see opposite). Once completed, the Troubleshooting screen immediately reappears (see step 5).

12. Press the LEFT  button three times to return to the rolling status screens.



Troubleshooting

If you are experiencing poor water flow, please check all plumbing first as it is extremely rare for a softener to cause flow rate problems.

Checklist	Solution	Page No.
PROBLEM: Hard water or intermittently hard water		
1. Is salt level above level 2?	1. Fill the cabinet with salt and 2 litres of water. Set salt level & recharge now.	15&16
2. Is the bypass valve closed and the inlet and outlet valves open?	2. Close the bypass valve and open the inlet and outlet valves.	8*
3. Is the hardness setting correct?	3. Reset the unit setting as per table.	13
4. Is the salt warning displayed?	4. Fill the cabinet with salt and 2 litres of water. Set salt level & recharge now.	15&16
PROBLEM: No water		
1. Is the water mains open?	1. Open water mains.	7
2. Are the inlet and outlet valves open?	2. Open the inlet and outlet valves. Ensure by-pass valve is closed.	8*
PROBLEM: Unit recharges at incorrect time of day		
1. Is the present time correct?	1. Reset the clock.	17
2. Is the recharge time correct?	2. Reset the recharge time.	16
3. Has there been a power cut?	3. Reset the clock.	17
Important Notes: If problem persists, bypass softener and call for service.		

* Please see diagram

Please Remember – Only use tablet or pellet salt in your softener!

Troubleshooting (cont)

Checklist	Solution	Page No.
PROBLEM: No recharge occurring or, little or no salt usage		
1. Is the water soft?	1. If yes, no action is required.	
PROBLEM: Excessive salt usage		
1. Check the Hardness.	1. Reduce the unit hardness setting if incorrect.	13
PROBLEM: No water in cabinet or very low		
1. This is quite normal. Unlike conventional water softeners only a few inches of water is at the bottom of the cabinet.	1. No action necessary.	
PROBLEM: High water level in cabinet		
1. Is the water level in the salt cabinet high? (i.e. above 2 on the salt level indicator.)	1. Initiate an immediate recharge. If the problem returns, call for service.	16
PROBLEM: Water running down the overflow		
1. Is the water level in the salt cabinet high? (i.e. above 2 on the salt level indicator.)	1. If yes, bypass the water softener and call for service.	8*
PROBLEM: Water running down the drain line constantly		
1. Is the unit in recharge mode?	1. If yes, wait until it finishes, check the clock and recharge time settings and adjust if incorrect.	16&17
2. Does an error code appear, e.g. "ERR01"?	2. Check all electrical connections are secure. Turn the power off for ten seconds, and then switch back on.	
Important Notes: If problem persists, bypass softener and call for service.		

* Please see diagram

Troubleshooting (cont)

Checklist	Solution	Page No.
PROBLEM: Electronic faceplate		
1. Is the faceplate blank?	1. Check the power is turned on and all connections are secure.	
2. Does an error code appear, e.g. "ERR03"?	2. Check all electrical connections are secure. Turn the power off for ten seconds, and then switch back on. If problem persists, bypass softener and call for service.	8*
Important Notes: If problem persists, bypass softener and call for service.		

* Please see diagram

Guarantee and service information

All EcoWater ESM+ softeners are fully covered by a one year parts guarantee against manufacturing defect from the date of purchase. The resin vessel and brine tank are covered by a 10 year replacement warranty excluding labour. Please read below for details on warranty. This warranty does not affect the statutory rights of the consumer. Any faults which are not attributable to the water softener but to faulty installation or operation will be chargeable.

The following are excluded from your warranty and a call out will be chargeable:

1. Water softeners installed where pressure or flow rates are not within the limits stated.
2. Faults arising from misuse or neglect.
3. Failure to replenish salt when required.
4. Not using tablet salt.
5. Resetting the programmer in the event of a power failure.
6. Resetting the programmer when the water hardness changes.
7. Excessive water usage from faulty water outlets or the total amount of water used exceeding the unit's softening capacity.
8. Water softeners not installed in accordance with regional WRC regulations.
9. Any fault arising from repairs or alterations to the water softener carried out by anyone other than authorised EcoWater agents.
10. Water softeners installed outside the mainland counties of the United Kingdom and Eire.
11. Faults arising from installation, plumbing or electrical issues.
12. Any defect or damage occasioned by fire, lightning, explosion, flood, storm, tempest, impact or other extraneous causes including vermin attack or acts of God.
13. Water softener installed on bore hole, well water or a non-standard installation not covered by the instruction book may be subject to limitations on the warranty provided.
14. Units installed in such a way that access for servicing is restricted.

EcoWater Systems Limited, Mill Road, Stokenchurch, High Wycombe, Bucks. HP14 3TP

Sales: 01494 480617 Service: 01494 484848 Fax: 01494 484396 Web: www.ecowater.co.uk

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